



April 14, 2010

Tim O'Connor Sr., President  
U-Pak Disposals Ltd.  
15 Tidemore Avenue  
Etobicoke, ON M9W 7E9

The Regional  
Municipality  
of Durham

Works Department

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C. R. Curtis, P. Eng., MBA  
Commissioner of Works

Dear Mr. O'Connor:

**RE: Transfer, Haulage and Processing of Recyclable Materials  
during Metro Labour Disruption**

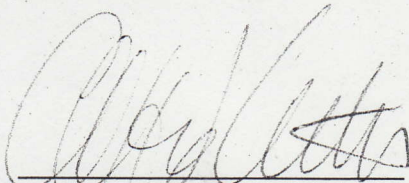
The Region of Durham (Region) would like to take this opportunity to thank U-Pak Disposals Ltd. staff for their dedication and hard work during the Metro Municipal Recycling Inc. labour disruption at the Region's Material Recovery Facility.

This dedication was instrumental in ensuring the Region's contingency plan was executed with minimal disruption. Your efforts significantly contributed to a seamless transition and a huge success in providing service continuity during the labour disruption.

We would also like to acknowledge the professionalism and dedication of Mr. Noel O'Connor during this disruption. The cooperation the Region received from Mr. O'Connor to ensure the contingency plan was successfully executed was very much appreciated.

If you require additional information, please do not hesitate to contact Mirka Januszkiewicz, Director of Waste Management Services at 905-668-7711 extension 3464.

Sincerely,



C.R. Curtis, P. Eng., MBA  
Commissioner of Works

- c. M. Januszkiewicz, Director of Waste Management Services
- C. Bartlett, Manager of Waste Operations
- ✓ N. O'Connor, General Manager – Recycling, U-Pak Disposals Ltd.

