



OPTIMIZING
YOUR WORKPLACE

Friday September 19th, 2008

Mark Thompson
U-Pak Disposals (1989) Ltd.
15 Tidemore Avenue
Etobicoke, Ontario, M9W 7E9

Subject: Waste Management Services Transition - GTA

Dear Mark,

I understand from many BLJC and FCB stakeholders involved in the recent re-procurement of waste management and recycling services within the GTA that the transition of services was executed exceptionally well.

The professionalism, integrity and customer centric behavior demonstrated during this phase mirrors BLJC values, and reinforces that we have selected the right service partner that can sustain the long term needs of our customers.

I wish to personally extend my appreciation to you and the U-PAK team for the leadership and support exemplified during this important implementation phase.

Thank you again for the great work and we look forward to continued success!

Sincerely,

A handwritten signature in dark ink, appearing to read 'Gord Hicks', written over a horizontal line.

Gord Hicks
President

BLJC

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